

Ensuring a resilient culture – how should organisations approach the practical challenges with an eye on lessons from Grenfell?



Tony Thompson
28th September 2021

Natural disasters and violent incidents are increasing in frequency and severity:

- How can organisations monitor and respond to adverse events in real time?
- How can organisations integrate disparate systems and risk feeds into a unified security platform?
- How do integrated technology solutions drive greater efficiencies/cost savings?

All the evidence called before me indicated the rescue operation carried out by the emergency services was done in an exemplary manner. It was effected with total co-operation between those services.

[Anthony Hidden QC. Para. 5.12, page 34](#)

Clapham Junction Disaster 1988

Emergency services shall carry out exercises simulating a major incident on a regular basis to test specifically their communications systems in light of the shortcomings identified.

[Anthony Hidden QC. Recommendation 62 & paras. 5.70-5.82](#)

Clapham Junction Disaster 1988



Grenfell Tower Inquiry

<https://www.grenfelltowerinquiry.org.uk/>

The Grenfell Tower Inquiry

14th June 2017



**Phase 1
evidence**

**Report
published on
30 Oct 2019**

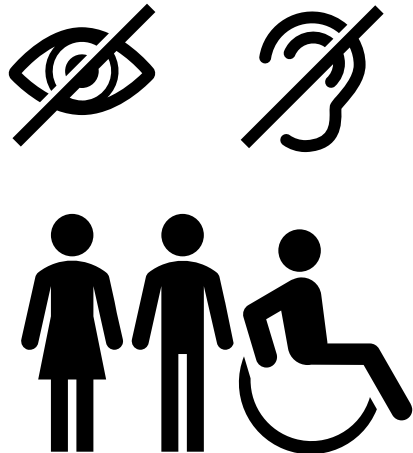
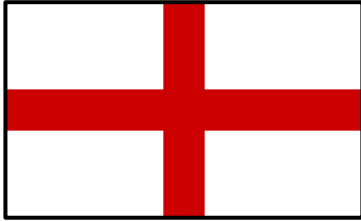
**Phase 2
evidence**


**Started 2020
*Complete 2022***

**Was it
reasonable to
do it?**

**Was it
unreasonable
not to have
done it?**

Personal Emergency Evacuation Plans



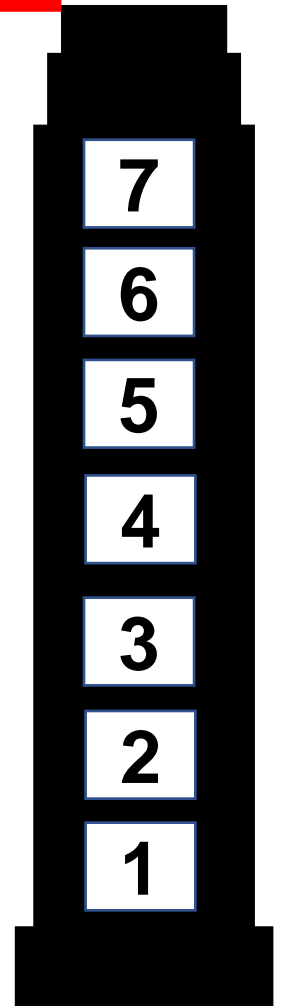
 Home Office

**Personal Emergency Evacuation Plans
in High-Rise Residential Buildings –
recommendations from the Grenfell
Tower Inquiry Phase 1 report**

Government consultation

This consultation begins on 8 June 2021
This consultation ends on 19 July 2021

18+
metres



ADEQUACY OF RISK ASSESSMENT

“The failure to appreciate a risk properly makes a failure to mitigate that risk almost inevitable.”

Resilient culture?

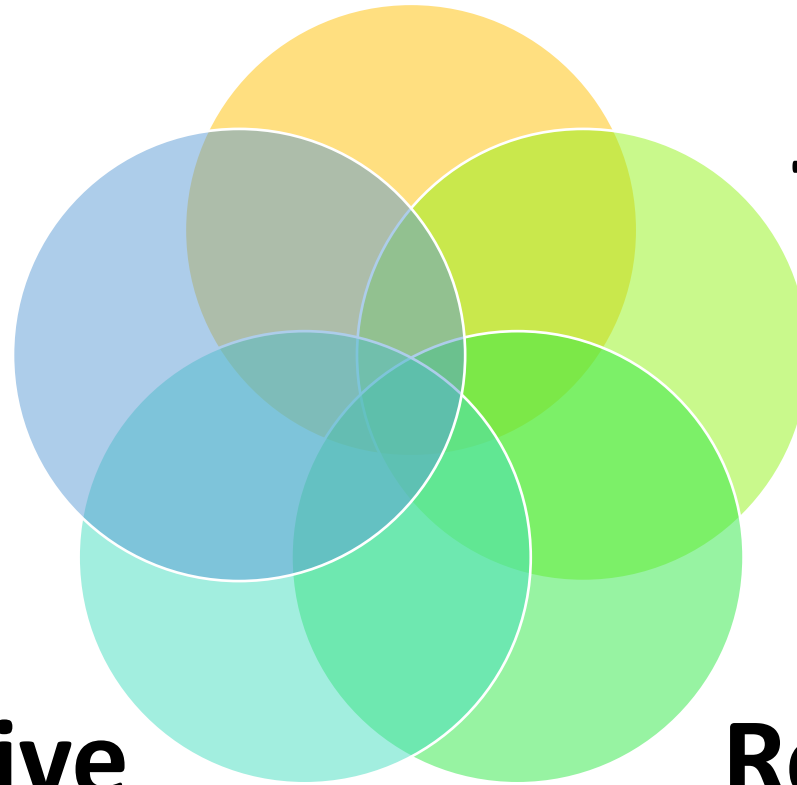
Prepared

Adaptable

Trustworthy

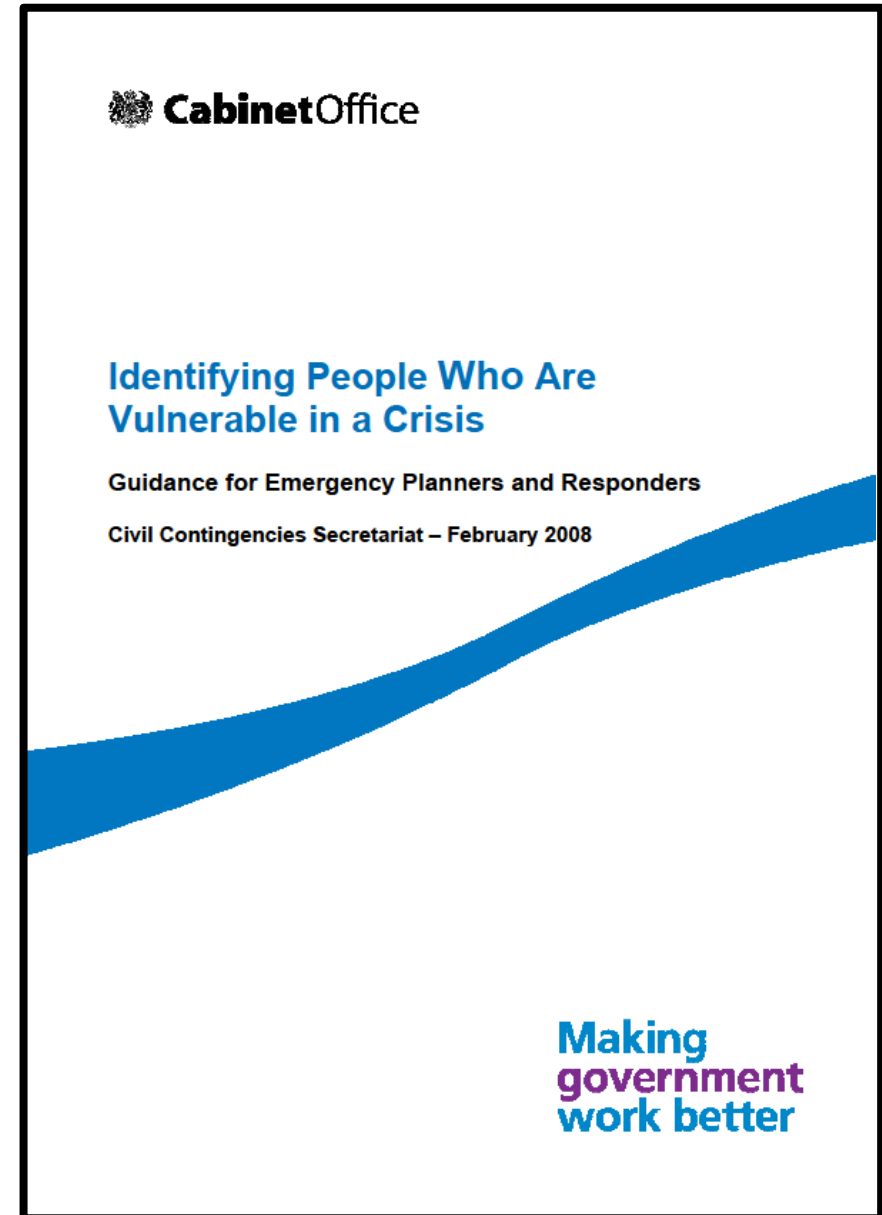
Collaborative

Responsible



Vulnerable People

Those that are less able to help themselves in the circumstances of an emergency.

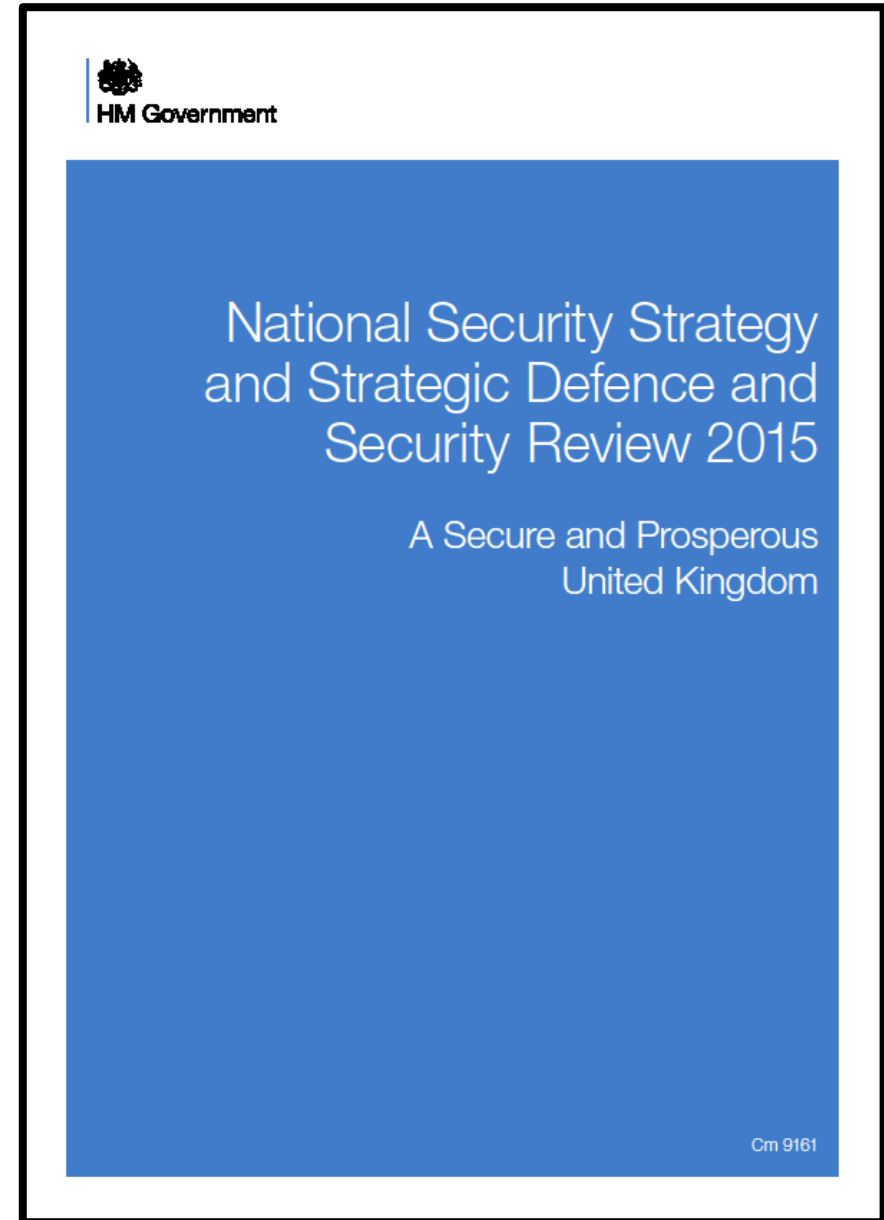


Plans & Capacity

We have detailed, robust and comprehensive plans in place and the necessary capacity to deal with infectious diseases, including pandemic influenza and respiratory diseases

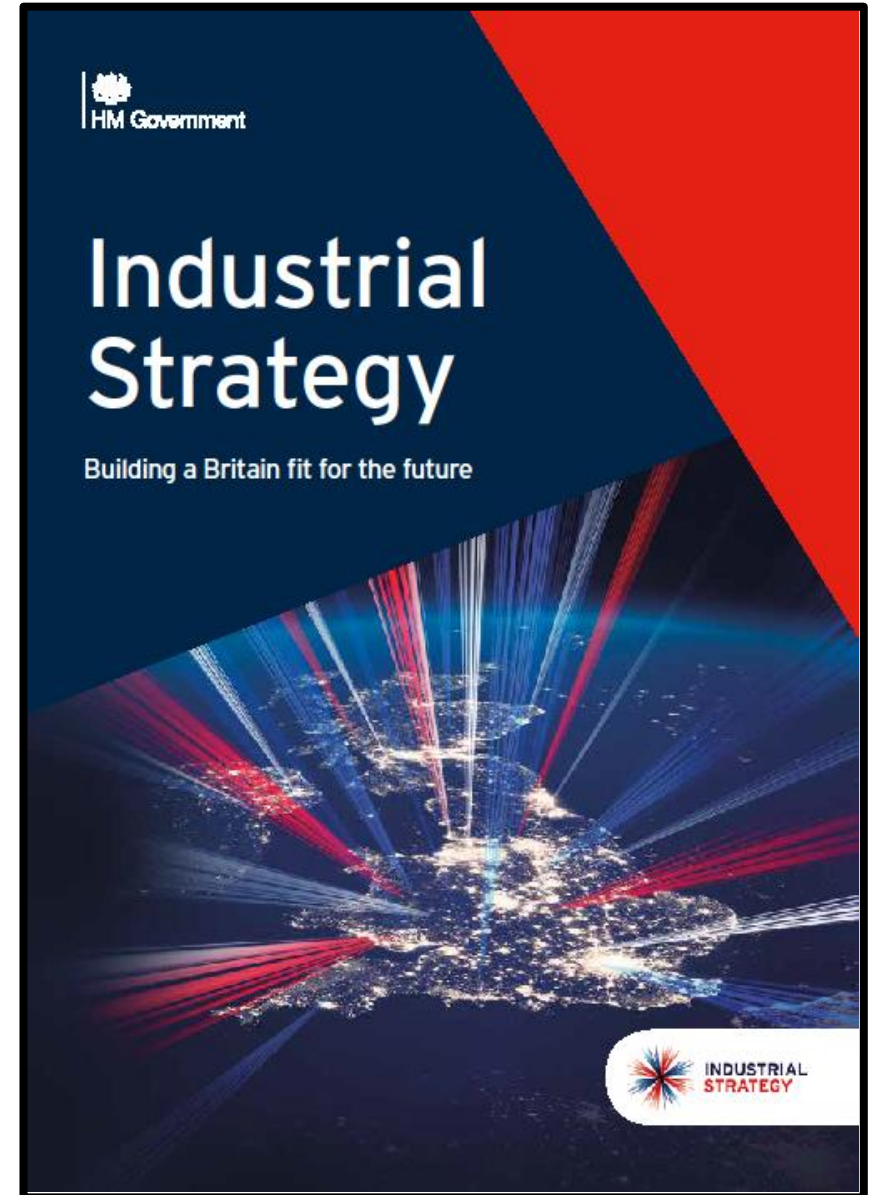
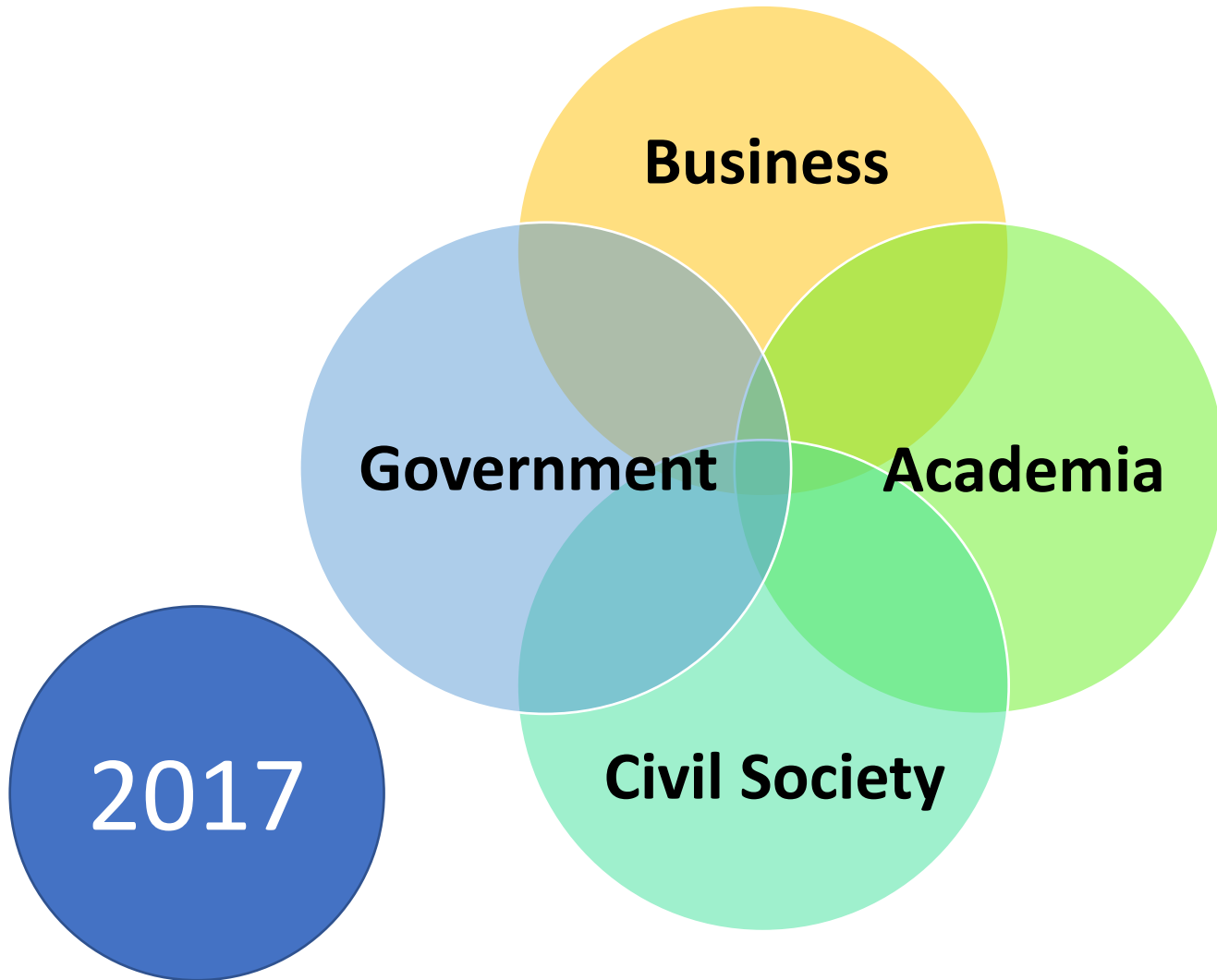
Page 43, para. 4.131

2015



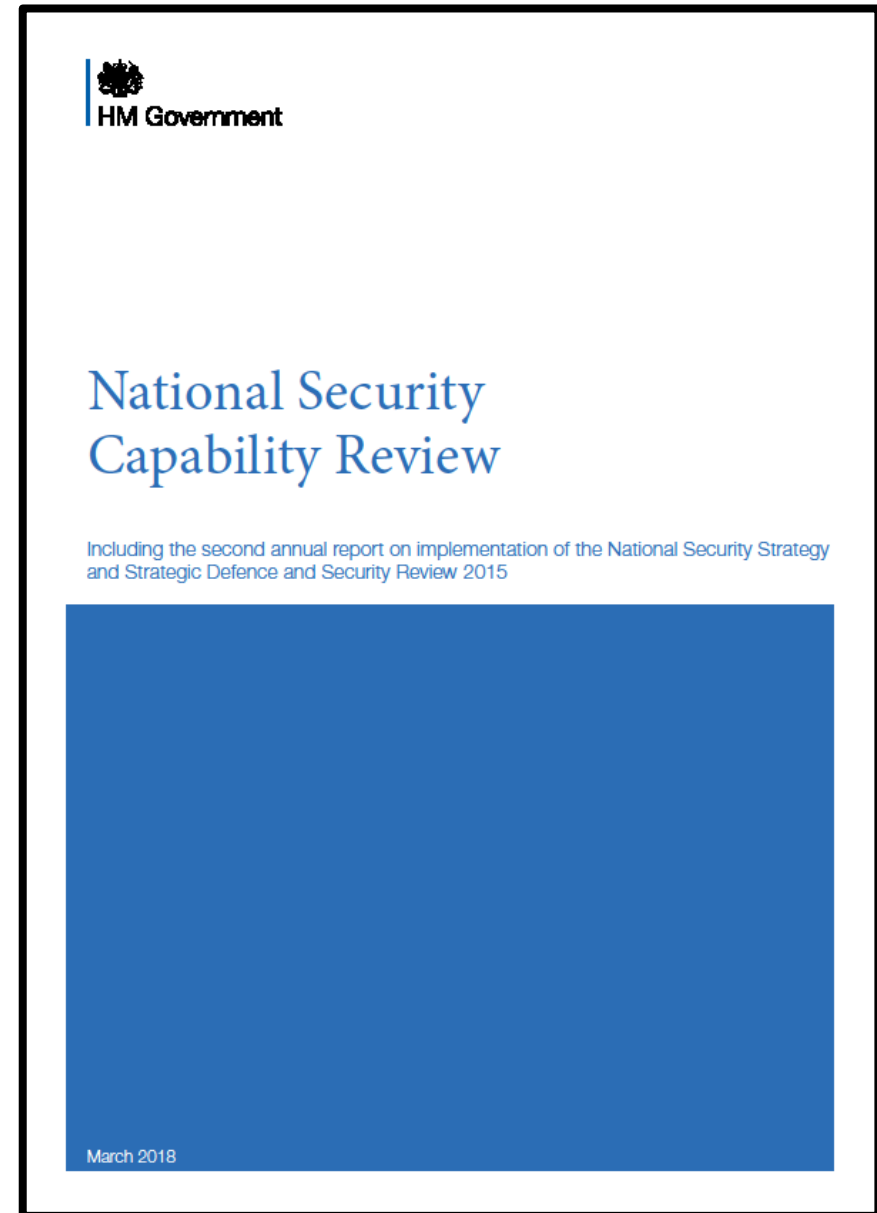


Industrial Strategy



Fusion Doctrine

2018



Community Resilience Development Framework

2019

Strategy & policy

Roles &
responsibilities

Public's
contribution

Understanding &
engaging
community
networks

Strategic action
steps

Tools & guidance



HM Government

Community Resilience Development Framework

A reference tool for the delivery of strategic approaches to community resilience development, at the Local Resilience Forum level in collaboration with non-statutory partners.

June 2019

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HM Government



CIVIL SOCIETY STRATEGY:
BUILDING A FUTURE THAT
WORKS FOR EVERYONE

Summary

- **Was it unreasonable not to have done It?**
- **Systematic, accurate and timely record keeping**
- **Anticipate and prepare for a public inquiry**
- **Lessons identified -v- lessons learned -v- action taken**
- **Corporate memory retention**
- **Top management responsibilities**
- **Training and exercising**



**ANY
QUESTIONS?**

